

FAQs

Do you require for deposits?

A 25% non-refundable deposit is due with the signing of the contract. Six (6) months prior to reception. 50% deposit is due. Three (3) months prior to reception, 75% deposit is due. Ten (10) business days prior to reception, 100% of reception is due.

Is there a wedding planner included in the package?

Our Wedding Sales Specialist will assist with many aspects of your reception including catering menu selection, setup, coordinating move-in/out of local vendors that you have selected for your reception. We have included a list of local wedding planners and encourage you to hire a planner to assist with all of the details and timing of your events to allow you to relax and enjoy your special day.

Do you allow outside caterers?

We do allow for you to provide your wedding cake and grooms cake for the reception. All other food & beverage services must be provided by the Hotel.

What is a food & beverage minimum?

This is the contracted minimum spending requirement for food & beverages for the reception space requested, this minimum does not include service charge or sales tax.

What about the children attending my reception?

We do offer a special menu for children 5-12 years of age or they may enjoy the menu you have selected at 50% off the menu price, please request this information when finalizing your menu.

Guaranteed Counts

Guaranteed counts (including wedding couple) are due ten (10) days prior to your reception. At this time the following items will also be required: a seating chart noted with the location of those 21, entrée selection from guests (applies to plated dinner only), dietary restrictions and a final timeline.

We have several out of town guests, is there a discount for the rooms?

A block of 10 rooms or more with a 2-night minimum stay are based upon the season and weekend of your reception. Attribution will be calculated based upon 80% of your contracted overnight room block.

What time is check-in/check-out?

Check-in is 4pm and check-out is 11am, our weekends are busy in Savannah which makes it difficult for early check-in or late check-out.

Where do my guests park?

We are a valet only property and offer rates for overnight room guests and guest attending the event only.

We were wanting to provide a welcome bag for our guests, how does this work?

Our guest service agents will hand out your non-personalized gift bags to your guests when they check-in. A \$3.00 per bag charge will be added to your overnight room. Gift bags must be delivered to the front desk the day prior to your guests' arrival.

Can we bring our pet?

Absolutely, The DeSoto Tail Waggers program welcomes your four legged loved one up to 35 pounds. There is a \$150.00 non-refundable pet fee.

